



IMPORTANT NOTICE - COVID-19

March 16, 2020

WHA Residents

The WHA wants to keep you informed about our response to the presence in Rhode Island of the novel coronavirus known as COVID-19. We are taking the following actions to help keep our tenants, staff, partners and communities safe:

WHA Offices:

- Effective today at 4 PM, all WHA offices will be closed to the public.
- We will operate during normal business hours, but conduct ALL business by telephone, e-mail and/or fax.
- We will NOT be conducting person-to-person interviews/appointments.
- Please call or e-mail your property manager or call 401-767-8000. We will also be updating information on our web-site www.woonsockethousing.org

Maintenance Work Orders:

- If you have maintenance that needs to be done in your apartment, call the office, and we will determine if the work is needed immediately or not. Unless it is an emergency work order, please expect delays as we take steps that we believe will minimize the spread of COVID-19.

Social Distancing:

- We strongly recommend for residents to limit visits from your family/guests.
- The Community Room and all Public Areas in your development are being CLOSED until further notice. Laundry facilities will remain opened.
- All meetings, workshops and other activities at the WHA locations are being cancelled

Sanitation:

- WHA staff will continue cleaning common areas of the buildings daily, sanitizing door handles, railings, elevators, and other frequently touched surfaces.

IMPORTANT:

- Wash your hands often with soap and water for 20 seconds; use hand sanitizer if no soap and water is available;
- Avoid touching eyes, nose and mouth with unwashed hands.
- Avoid close contact such as kissing, hugging, and sharing cups or eating utensils with people who are sick.
- If you are sick, please contact your primary care doctor.

CALL 401-222-8022 FOR QUESTIONS REGARDING THE CORONAVIRUS

**Robert R. Moreau
Executive Director**